

Croydon COVID-19 Care Home Vaccine Uptake Plan

	Action	Description/Comments	RAG
1	Improving Access to Vaccinations		
1.1	Support staff to access an alternative vaccine where clinically appropriate.	South West London CCG has a Pathway in place to support staff to access Pfizer vaccine where clinically appropriate	<i>Complete</i>
1.2	South West London CCG to develop a process to support new residents to access 1 st and 2 nd dose vaccinations.	Link to the vaccination request form shared with care homes and uploaded to Value Croydon	<i>Complete</i>
2	Targeted Support		
2.1	SWL CCG (Croydon Team) to regularly review vaccination data to identify care homes with low uptake.	Outcome from Vaccination Task and Finish Group action 2.2 - SWL CCG to provide low uptake data to PCN Clinical Leads to ensure they are involved in the appropriate actions to support care homes and GP practices to improve uptake where possible.	<i>Ongoing</i>
2.2	Develop a plan to increase the remaining 7% unvaccinated care home residents.	Clinical Senior Responsible Officer to raise with Vaccination Task and Finish Group the best approach to support care home residents who have not yet been vaccinated.	<i>Complete</i>
		The Commissioning Team to make contact with homes that have reported on the NHS Capacity Tracker that they have unvaccinated residents. Validating the data and confirming if it was the resident's decision not to be vaccinated. Findings to be fed back to the CCG.	<i>On Track</i>
		Community Learning Disability Team to support LD homes with staff and resident vaccination uptake, made contact with the team who are currently reviewing their capacity to support.	<i>On Track</i>
2.3	Develop a plan to support our larger care homes (80+ staff) with staff vaccination uptake	Contract and Review Officers to contact care homes to find out the reasons why some staff have not yet been vaccinated. Findings to be reported to public health croydon to discuss next steps.	<i>Complete</i>
		Feedback from the homes to be reviewed to see if joint meetings are necessary. Joint meeting (Care Home Manager, CCG, Public Health and Commissioning) to understand how we can support the managers to increase staff uptake.	<i>On Track</i>
2.4	Recruit X3 Temporary Contract and Review Officers to support with COVID response across Residential and Community Care Settings.	X3 Candidates have accepted and are due to start week beginning 17 th May	<i>Complete</i>
2.5	Calls to care home with low staff/resident uptake 50% or less.	Calls made to homes to understand the reason for low vaccination uptake, resources shared.	<i>Complete</i>

	Action	Description/Comments	RAG
	Targeted Support (Continued)		
2.6	Formal Letter from the Director of Public Health Croydon and Interim Director of Commissioning and Procurement sent to homes with 50% or less uptake of the vaccination amongst staff .	Letter sent to homes highlighting the importance of having the covid vaccination and updating the capacity tracker.	<i>Complete</i>
2.7	Support for care homes (Horizon Retreat, Ocean Retreat and Whitworth Lodge) reporting 0% staff vaccination uptake.	Covid vaccination resources have been sent to the managers and joint meetings (Care Home Manager, CCG, Public Health and Commissioning) organised.	<i>Complete</i>
2.8	Contact Care homes with high uptake (90% +) to see if they would be interested in buddying up and supporting a home with lower vaccination uptake.	Calls made to homes, low interest due to work demands and managers not feeling comfortable	<i>Complete</i>
3	Care Home Information Sessions		
3.1	Organise an information session linked to the Covid Vaccine and Fertility	Share recording of the Covid Vaccine and Fertility Session with Social Care Providers	<i>Complete</i>
		Consultant Urogynaecologist attending the care home information session on 13th May at 1pm to speak about the Covid vaccine and fertility.	<i>Complete</i>
		Care home staff who have concerns around fertility to be invited to the Covid vaccine and Fertility Session on 13 th May 2021. The Contract and Review Officers have made contact with the care homes that have advised the Local Authority/Test and Trace that they have unvaccinated staff due to fertility concerns.	<i>Complete</i>
3.2	Look at topics linked to Covid for future information sessions	Clinical Senior Responsible Officer to meet with clinical colleagues to discuss topics for information sessions.	<i>On Track</i>
		Share topic suggestions with care homes and feedback to the Clinical Senior Responsible Officer.	<i>On Track</i>
4	Communication		
4.1	Care Home Information Sessions with a focus on Covid vaccinations	Regular COVID-19 vaccination Q&A sessions with guest speakers such as including Professor Dame Donna Kinnair, Lead GP and Public Health	<i>Ongoing</i>
4.2	Care Home Newsletter	Weekly vaccination updates and resources (including vaccination experiences from the BAME community Faith Leaders, Social Care Staff and Community Leaders) .	<i>Ongoing</i>
4.3	Develop a Covid-19 Vaccination section on Value Croydon (Single point of access for the latest COVID-19 pandemic news, updates, information and guidance)	Various vaccination resources available and updated when required	<i>Complete</i>

	Action	Description/Comments	RAG
5	Stakeholder Meetings		
5.1	Covid-19 Council Silver & Gold Group	Regular updates and reporting into Council Covid19 Resilience Governance	<i>Ongoing</i>
5.2	Monthly Care Home Strategy Group	Multi-agency covid-19 support for care homes	<i>Ongoing</i>
5.3	Daily Residential and Community Care Operational Group	Responsible for the day to day oversight and response to covid, including reviewing the data completed by providers on the NHS Capacity Tracker	<i>Ongoing</i>
5.4	Fortnightly Multi-agency Covid Vaccination Response Meeting	Organised to share key information and jointly agree the next steps to support covid vaccination uptake in order to minimise and slow down the spread of covid	<i>Ongoing</i>
5.5	London Care Homes Oversight Group	Attendance and sharing practice	<i>Ongoing</i>
6	DHSC Vaccination Calls		
6.1	Review the feedback from the DHSC calls (Driving Project Phase 2) to care home that have 25% - 50% staff vaccination uptake	Feedback has been reviewed and commissioning team are making contact with the relevant homes. Please refer to action 6.2, 6.3 and 6.4	<i>Complete</i>
6.2	Review vaccination figures on the Capacity Tracker for Warren Court and see if the manager requires support updating the tracker	The manager has advised that they have 11 residents all have been vaccinated, 10/11 staff have been vaccinated 1 staff member has signed a refusal form. The tracker is showing (28/05) 11 /11 resident and 8/11 staff have been vaccinated. Commissioning team have provided the manager with NHS capacity tracker technical team contact details.	<i>On Track</i>
6.3	Contact the manager at Jordan Lodge to see what vaccination resources they require.	The manager now has all the covid resources she needs. Staff have found the care home information sessions very useful in answering any questions they have around the vaccine. For further details refer to action plan 21/5	<i>Complete</i>
6.4	Shepherds corner have raised concerns around issue with vaccination uptake from the district nurses and vaccination support from the GP	Feedback regarding GP support has been provided to the Clinical Senior Responsible Officer and Head of Primary and Community Care Transformation, who have requested further information around the support the home needed from the GP. Commissioning team to contact the manager.	<i>Complete</i>
		The Commissioning Team have made contact with the manager to confirm what support they required from the GP. The manager advised that the only issue they had was with the GP signing off repeat prescriptions, which has now been resolved and has been working well for over a month. They have had no other issues with the GP	<i>Complete</i>
		Head of community nursing has advised us that they are actively encouraging all staff to be vaccinated and vaccination status of individuals should be of private and confidential nature.	<i>Complete</i>

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6	DHSC Vaccination Calls (Continued)		
6.5	Review the feedback forms from the Test and Trace Vaccination Survey Calls to OP care homes.	Feedback analysed, care homes requiring further information have been contacted and the relevant vaccination resources shared.	<i>Complete</i>
		Support the 2 staff members at Whitworth Lodge to access an alternative to the AstraZeneca Vaccination - The Commissioning Team have supported the staff to access the Pfizer Vaccination.	<i>Complete</i>

RAG Definitions	
Complete	
On Track	
Ongoing	





Croydon Care Homes Residents and Staff COVID-19 Vaccination Data (16 June 2021)		
	Dose 1	Dose 2
Residents	93%	89%
Staff	79%	63%

Date: 18 June 2021

Croydon COVID-19 Other Care Providers Vaccine Uptake Plan

Action	Description/Comments	RAG
Support providers to increase the number of staff getting vaccinated		
Support staff to access an alternative vaccine where clinically appropriate	Work with Care home team re:Pathway in place to support staff to access Pfizer vaccine where clinically appropriate	<i>On track</i>
Support and facilitate access to reputable sources of information to aid decision making.	Topics identified as areas of concern is being addressed through the social care provider forum and the bi-weekly newsletter.	<i>On track</i>
Develop a communication plan for home care providers that incorporates 1-2-1 support where barriers are identified.	Link to the feedback in terms of barriers and providers not updating NHS tracker and lack of responsiveness at provider meetings	<i>On track</i>
Targeted Support		
Support providers to improve uptake of vaccine to 80% across home care and other markets	Develop a project group with lead to oversee delivery of the home care plan. Which includes weekly catch up on objectives and how we can support managers to increase staff uptake	<i>On going</i>
Support primary and secondary care providers on the DPS or those with similar levels of business to increase vaccinations level	Resource allocated to contacting providers in this remit, to understand reasons for low vaccination uptake, sharing resources to aid decision making	<i>On Track</i>
Calls to home care with low staff/resident uptake 50% or less	Resource allocated to contacting providers in this remit, to understand reasons for low vaccination uptake, sharing resources to aid decision making.	<i>On Track</i>
Calls to home care and other market providers who have not submitted data via the NHS tracker in the last 3 months	Calls to providers to understand barriers if any in updating the tracker and whether they are commissioned services/based in Croydon but delivering elsewhere.	<i>On track</i>
Identify a clinician specialising in fertility to attend joint care home and home care information session	Contact has been made with specialist in the process of negotiating dates. Target all care homes that have advised that fertility concerns is a reason for low staff uptake an invite them to the session.	<i>On going</i>
Extend the offer of a support session to Care staff where resources are directly shared	Link to the social care provider forum, this is an opportunity for staff to attend and here the resources available first han	<i>On going</i>
Contact Home care provider with high uptake (90% +) to see if they would be interested in sharing the approach used within their organisation via the provider group or newsletter	1-2 providers have volunteered, but the majority have shied away from sharing any information	<i>On track</i>

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Stakeholder Meetings		
Weekly project group meeting	Progress the aims of the home care plan in increasing vaccination numbers	<i>On track</i>
Communication		
Bi-weekly social care provider forum	Regular COVID-19 vaccination updates and Q&A sessions with guest speakers	<i>On going</i>
Home care Newsletter	Weekly vaccination updates and resources, including presentations and guest speak talks from the social care forum	<i>Ongoing</i>
Develop a Covid-19 Vaccination section on Value Croydon (Single point of access for the latest COVID-19 pandemic news, updates, information and guidance)	Various vaccination resources available and updated when required	<i>Not yet started</i>

RAG Definitions	
Complete	
On Track	
Ongoing	
Not started	

Date: 18 June 2021